

### 3.1 Ensure clear coordination

- 3.2 Reflect, learn and adapt
- 3.3 Build and sustain relationships

Coordination in its simplest notion is "the act of working together harmoniously." In multisectoral collaboration, this will involve bringing together different sectors and stakeholders in an organised way to facilitate the effective functioning of individual entities and the system as a whole. A good coordination structure is crucial to ensure buy-in from all stakeholders/sectors and a team should be assigned to perform this role in close consultation with the leader.

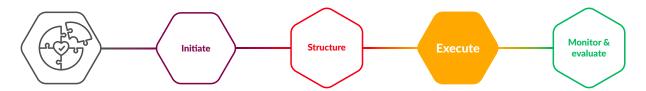
Effective management and coordination of stakeholders enhance collaboration and team participation. It stimulates better support for the execution of the plan and fosters a deep sense of ownership and commitment to the various responsibilities.

#### **Resources:**

Coordination (Nalanda Open University)







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As with any project, a deviation from the plan due to internal and external factors is expected. There is therefore critical to have in place a plan for constant monitoring and reflection to manage the process, and to address environmental factors that might negatively impact the outcome. this process ensures that goals and strategies are continually tested and adjusted along with implementation. There is also a need for flexibility to adapt to local needs as may be necessary.

Overall, this process should be iterative to support redefining or redesigning planned actions, or a component of it influenced by factors such as changes in the sectors or stakeholders involved, including individuals and organisations. Sometimes the changes are planned, organic, unanticipated and may be influenced by internal or external factors.

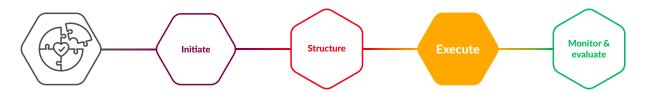
### **Resources:**

Reflection Toolkit (University of Edinburgh)









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# 3.3 Build and sustain relationship

Building relationships is at the heart of multisectoral collaboration fostering open and regular communication and facilitating mutual understanding, trust, and accountability needed to achieve shared goals. There is also a need for mechanisms to ensure that stakeholders provide feedback on the collaborative process which can also inform the changes and adaptations to be made. Building the competency to communicate multiculturally and mediation and dialogues are key to multisectoral collaboration success.

#### **Resources:**

Building and Sustaining Relationships (The Community Toolbox, University of Kansas)



